THE University of Vermont HEALTH NETWORK

Central Vermont Medical Center

Department of Pathology and Laboratory Medicine

Title: Scope of Service

Purpose

This policy lists the scope of services offered by the Central Vermont Medical Center Laboratory. This document describes the patient care and client services offered by the laboratory to include hours of operation, scope of testing, and staffing qualifications.

Policy

- 1. Hours of Operation: Laboratory Testing is offered 24 hours a day and 7 days a week. The outpatient Blood Draw Lab is open Monday Friday 6:30am 5:00pm and Saturday 9:00am 2:00pm. It is closed on Sundays.
- 2. The Laboratory is under the direction of the CLIA Medical Director, a board-certified Clinical Pathologist. The laboratory management team ensures quality by focusing on a comprehensive and coordinated effort to achieve accurate, reliable, and timely testing services through a quality management system. The management team monitors quality in all areas of the testing performance and ensure sufficiently educated and experienced/trained personnel who function under established regulatory (CAP, THC, CMS) and industry (CLSI) standards.
- 3. The CVMC Laboratory provides routine and emergency diagnostic testing for inpatients, outpatients, Emergency room patients, area Nursing home residents and physician office patients. The Laboratory services all age groups seen in the inpatient and outpatient populations to include neonates, infants, children adolescents, adults and geriatric patients.
- 4. Test menu and days testing is performed can be found on the CVMC Test Catalog. The test catalog is located at: Central Vermont Medical Center (testcatalog.org)
- 5. Clinical Laboratory offers the following specialties:
 - a. Blood Bank/Transfusion Medicine
 - b. Chemistry
 - c. Coagulation
 - d. Hematology
 - e. Immunology

- f. Therapeutic Drug Monitoring
- g. Urine testing
- h. Molecular Diagnostics
- i. Parasitology
- j. Serology
- 6. Pathology Laboratory offers the following services:
 - a. Comprehensive diagnostic services for non-gyn cytology
 - b. Tissue biopsy
 - c. Surgical Pathology
 - d. Fine needle aspiration
 - e. Frozen section services
 - f. Non-gynecologic cytopathology is provide din partnership with the University of Vermont Medical Center Laboratory.
- 7. Blood components available through the CVMC Laboratory Blood Bank are provided in partnership with the American Red Cross to include the following products:
 - a. Leuko-reduced Packed Red Blood Cells
 - b. Frozen Plasma
 - c. Platelets
 - d. Cryoprecipitate
 - e. Irradiated Products

Reference

CAP General Laboratory Checklist GEN.13820